

# 2024 Care Gap Closure Guide

St. Luke's Health Partners

© St. Lukes Health Partners | Updated 01/17/24

CPT only copyright 2023 American Medical Association. All rights reserved.

**HEDIS**<sup>®</sup> The Healthcare Effectiveness Data and Information Set (HEDIS<sup>®</sup>) is a registered trademark of NCQA.

ICD-10-CM is available on the public domain and is free to use. It is a clinical modification of ICD-10<sup>®</sup> that was developed by the National Center for Health Statistics (NCHS), under authorization by the World Health Organization (WHO).

# A Guide to Knowing Your Population & Closing Care Gaps



St. Luke's Health Partners is teaming up with healthcare providers across the state to provide exceptional patient-centered care at the best value. This guide is designed to provide activities, and descriptions of quality measures, that if deployed in the primary care setting, will improve the health and wellness of patients in our communities.

#### **Contents**

- 3 Comprehensive Wellness Visits & Empanelment
- 4 Introduction to Complete & Accurate Diagnosis, Documentation, & Coding
- 6 Critical Elements to Accurate Diagnosis & Documentation
- 7 Closing Care Gaps (Adults)
- 10 Closing Care Gaps (Pediatrics)
- 11 CPT II Category Codes
- 12 Closing Medication Adherence Gaps

# Comprehensive Wellness Visits & Empanelment



A comprehensive wellness visit, performed annually, provides an opportunity to strengthen the provider and patient relationship, complete preventive screening, care gap closure, and address chronic conditions. The comprehensive assessment performed at these visits results in early identification of potential health problems leading to early intervention, improved patient outcomes resulting in a reduced need for the patient to utilize the ED or urgent care settings, creates a comprehensive record of the patient's medical history, and ensures that the complexity of the provider's panel is accurately reflected.

To be successful, empanelment and proactive outreach to schedule patients for a wellness visit are two important steps in getting to know the population of patients for which you are accountable. Patients attributed to your practice group can be found by accessing the SLHP performance dashboard. Unless payer contracts require a particular attribution assignment, patients are attributed based on plurality of claims within the last 18 months, following the hierarchical algorithm below:

- 1. Medical Claims, performed by MD/DO/NP/PA, prioritized by taxonomy of Family Practice, General Practice, Internal Medicine, and Pediatrics.
- 2. Prescription claims based on the prescribing Provider and their identified taxonomy (excluding emergency department).
- 3. Member selection that is not required by the Payer.
- 4. Medical claims performed by specialists (excluding claims related to emergency department visits or inpatient services).

The process of empanelment is important. It refers to a process developed within a clinical group to take the list of attributed patients and compare that to what is reflected in the EMR or clinical record. Optimally, that process should also include looking for patients that have switched PCPs, moved, and passed away. This work will impact registry accuracy when clinics begin work on chronic disease management. It can also impact how templates are developed for provider schedules in a way that maximizes patient access to care. All of this in turn, increases clinical efficiency.

If access is a challenge, patients should be prioritized for outreach based on their complexity and overall health status. SLHP tools are available to help you with this process. The work may seem overwhelming at first but the population health team at SLHP is here to help.

#### Introduction

### Complete & Accurate Diagnosis, Documentation & Coding



To fully depict the patient's health status, it is essential to ensure that all chronic conditions are addressed, documented, and accurately coded at the time of the patient's visit. Based on provider documentation, clinical resources are deployed to care for the patient. This connects patients with tools and resources to mitigate risks related to social determinants of health. Complete and accurate documentation also facilitates improved communication of care to other providers along the care continuum. Clear and concise provider documentation is necessary to ensure that appropriate financial resources for the care of the population are appropriately allocated. Poor documentation and non-specific diagnoses will result in an inaccurate reflection of the illness burden of the patient and an inaccurate allocation of resources for the care of the population.

Calculating the allocation of resources for the care of a population is based on the CMS-HCC (Medicare) or HHS-HCC (Commercial) risk adjustment models. The calculations predict the cost of medical care that a patient might incur. A risk adjustment factor (RAF) or risk score is generated by utilizing patient demographics and the patient's health status or reflected illness burden (chronic conditions documented yearly), during a face-to-face visit with a qualifying provider.

### Premium/Bid x Illness Burden = Financial Support

Individual risk scores are assigned based on:

- Enrollee Demographics (age, gender)
- Patient's Residence (community or institution)
- Medicaid Dual Eligibility & Disability Status
- · Certain Disease & Disease-Disability Interactions
- Composite of Major Chronic Conditions (HCC ICD-10 Diagnoses)

If a patient's risk score is low, it indicates to CMS that the patient is healthy and will require fewer clinical resources. For this reason, CMS allocates fewer financial resources for the care of that patient. If the patient's risk score is high, based on clinical documentation of chronic conditions, the patient will likely need more clinical resources which requires more financial resources. For this reason, CMS allocates more financial resources for the care of the patient.



The patient example below demonstrates how complete and accurate documentation has significant clinical and financial impact. As you can see the funding that corresponds to the full complexity of a patient that is captured in a more complete and accurate diagnosis is significant. The clinical care for that patient should be more complex as well. That funding, in turn, supports work like care management and pharmacy services that are made available to providers to maximize care for patients.

The funding listed in the example is not applied by CMS at the individual level, it is a portion of the funding for the total population for which SLHP has assumed accountability. It also directly impacts the financial accountability providers in the network have assumed for that population.

No Conditions (Documented or submitted on a claim)		Some Conditions (Documented and submitted on a claim but non-specific)		All Conditions (Documented, accurately coded, and submitted on a claim)	
70 years old (Community, Full Benefit, Aged)	0.600	70 years old (Community, Full Benefit, Aged)  Type 2 Diabetes (w/out Complications)  Depression (unspecified)  COPD	0.600 0.107 0.000 0.430	70 years old (Community, Full Benefit, Aged)  Type 2 Diabetes (w/Complications; Peripheral Neuropathy)  Major Depression  COPD  (R) Great Toe Amputation  Respiratory Failure/O2  COPD/Respiratory Failure  Disease Interaction	0.600 0.340 0.299 0.430 0.795 0.492 0.528
Total RAF \$5,600 (≈ Support)	0.600	Total RAF \$10,600 (≈ Support)	1.137	Total RAF \$32,600 (≈ Support)	3.484

- Poor patient care: Patient likely not engaged with PCP, utilizing urgent care and ED resources
- Under documented and under managed chronic conditions,
- · No allocation of clinical resources
- · Poor communication along the continuum of care
- Incomplete or non-specific documentation of chronic conditions;
   Under-represented illness burden
- Inaccurate allocation of financial resources for the care of the patient

- Risk interventions (care management, fall, socio-economic etc.) in place
- Engaged patient, excellent quality of care
- Manage chronic conditions
- Accurate representation of the illness burden
- Accurate allocation of financial resources for care of the patient

### Critical Elements to Achieve Complete & Accurate Documentation

**Document and code conditions to the highest level of specificity.** (e.g., acute, or chronic, severity, stage of condition, location)

**Document the relationship of complications or conditions secondary to the underlying condition.** Use terms like "from," "related to," "secondary to," or "with" to link diagnoses and a causal relationship (e.g., Type 2 Diabetes with Nephropathy).

Avoid "history of" if the patient is receiving ongoing treatment, medication, or intervention and if discontinuation of medication would raise a clinical concern of recurrence. "History of" means patient no longer has the condition. "History of" the condition cannot be coded as an active disease.

**If a diagnosis is certain, avoid terms such as:** "Consistent with," "probable," "possible," or "likely" document and code the signs and symptoms if no definitive diagnosis can be made.

Review and update problem lists. Lists should reflect active medical problems.

**Review and update medication lists.** Lists should reflect currently prescribed medications and the condition for which it was prescribed.

**Identify any complications and document what caused the complication.** (e.g., Chronic kidney disease, stage 4 due to type 2 diabetes mellitus)

Use linking language for related conditions. (e.g., Aphagia due to CVA rather than Aphagia and CVA)

Acknowledge pertinent laboratory or radiology results in the body of the documentation. (e.g., Chronic kidney disease (CKD) stage 3, GFR of 48)

Always code status conditions when present. Amputation, dialysis, ostomy, transplant, etc.

Document chronic conditions at least once per year, document that each condition was Monitored, Evaluated, Assessed and/or Treated (MEAT). A chronic condition may be documented and coded when stable with treatment (e.g., amputation, transplant, alcoholism). Only one of the four elements of MEAT is needed for each documented condition.

MEAT	Support	Disease Example	Documentation Example
Monitor	Signs, symptoms, disease progression or regression	Congestive heart failure	Congestive heart failure is stable. Will continue same dose of Lasix.
Evaluate	Test results, medication effectiveness, response to treatment	Type 2 diabetes mellitus	Blood sugar log and A1C results reviewed with the patient.
Assess/Address	Order and discuss tests, review records, counseling, status/level of condition	Peripheral Neuropathy	Decreased sensation of BLE by monofilament test.
Treat	Prescribe medications/therapies, surgical/ therapeutic interventions, specialist referrals	Chronic kidney disease, Stage 3 (new diagnosis)	Referred to nephrology clinic.

# **Quality Care Gap Closure**



A quality care gap is a recommended preventive screening or evidence-based practice in the care of a condition for a patient that has not been completed per defined requirements in a specified time.

### **Key Activities to Close Adult Gaps in Care**

Access SLHP data and information platform to identify patients with care gaps.

Provide access for sick and well care.

#### Proactively reach out to patients and schedule a wellness visit.

- Complete pre-visit planning: pre-populate actionable information for provider to utilize at the time of the visit.
- Update EMR documentation template to support closure of gaps and preventive screening.

Remove barriers to testing/screening (e.g., location, demographics).

#### Educate and close care gaps at every touch point.

- Develop protocols for staff to provide order recommendations.
- Provide automatic reminder for testing/screening via the electronic medical record.

### Ensure that testing/preventive screening was scheduled and completed.

- Educate patients on the importance of screenings and adherence.
- Provide appointment reminders.
- Dispense test kit and send reminders via mail or text to submit the kit.

Refer for home visit if patient does not or is unable to present in person.

#### Document and code exclusions to testing (e.g., mammograms and mastectomy patients).

 Non-adherence does not close a care gap unless exclusions apply. Exclusions need to be accurately documented and coded.

#### Team-Based Care.

- Coordinated, high-quality care team that includes a combination of providers, nurses, pharmacists, social
  workers, case managers and other health care professionals all using their unique skills to provide the
  safest, best possible care to patients.
- Key activities include pre-visit planning, registry management, care management, diabetes education, health coaching, nutrition counseling, behavioral health care.

Document and code testing or prior year testing. Consider using CPT II codes for completed screenings.

# **Quality Care Gap Closure in Adults**

Measure	Measure Description	Tips for Gap Closure
Annual Wellness Visit	The percentage of patients that receive their Annual Wellness Visit during the measurement year.	<ul> <li>Pre-Visit planning optimizes nursing, provider, and patient time.</li> <li>Ensure care gaps, preventive screening, and chronic conditions to re-assess are available to the provider at the time of the visit.</li> </ul>
Breast Cancer Screening (BCS)	The percentage of members 50 to 74 years of age who had a mammogram to screen for breast cancer.	<ul> <li>If documenting a mammogram reported by a patient, include the date of service.</li> <li>If the patient qualifies for exclusion, submit the appropriate diagnosis code.</li> </ul>
Cervical Cancer Screening (CCS)	<ul> <li>The percentage of members 21-64 years of age who were screened for cervical cancer:</li> <li>Members 21-64 years of age who had cervical cytology performed within the last 3 years.</li> <li>Members 30-64 years of age who had cervical, high-risk human papillomavirus testing performed within the last 5 years.</li> <li>Members30-64 years of age who had cervical cytology/high risk human papillomavirus co- testing within the last 5 years.</li> </ul>	<ul> <li>Documentation of a hysterectomy (total vs partial) alone will NOT meet exclusion criteria. Include description, and or documentation that the patient no longer needs testing/cervical cancer screening. Only patients that have had a total hysterectomy qualify for exclusion of this measure.</li> <li>Biopsies are not valid for primary cervical cancer screening</li> </ul>
Colorectal Cancer Screening (COL)	The percentage of members 45-75 years of age who had appropriate screening for colorectal cancer.	<ul> <li>Appropriate screenings are:</li> <li>Fecal occult blood test during the measurement year.</li> <li>Flexible sigmoidoscopy during the measurement year or the four years prior to the measurement year.</li> <li>Colonoscopy during the measurement year or the nine years prior.</li> <li>CT colonography during the measurement year or the four years prior.</li> <li>Stool DNA with FIT test during the measurement year or the 2 years prior.</li> </ul>
Chlamydia Screening in Women (CHL)	The percentage of members 16-24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year.	Billing Chlamydia screening under prenatal or postpartum global billing may not be captured in claims.
Care for Older Adults (COA)	The percentage of adults 66 years and older who had each of the following during the measurement year:  • Medication Review  • Functional Status Assessment  • Pain Assessment	<ul> <li>Functional status and pain assessment can be conducted over the phone by any care provider type. Documentation of the service in the medical record must be completed.</li> <li>A medication review over the phone must be completed by a prescriber of clinical pharmacist.</li> <li>The medication review must include prescription, over-the-counter meds, herbal or supplemental therapies and signed by the practitioner.</li> <li>Use of a functional status assessment tool will improve efficiency and ensure criteria compliance.</li> <li>Pain scales – numbers or faces – are an acceptable form of pain assessment.</li> </ul>
Advance Care Planning (ACP)	The percentage of adults 66-80 years of age with advanced illness, an indication of frailty or who are receiving palliative care, and adults 81 years of age and older who had advance care planning during the measurement year.	<ul> <li>A discussion or documentation about preferences for resuscitation, life sustaining treatment and end of life care should be documented in the EMR.</li> </ul>

# **Quality Care Gap Closure in Adults**

Measure	Measure Description	Tips for Gap Closure
Controlling High Blood Pressure (CBP)	The percentage of members 18-85 years of age who had a diagnosis of hypertension and whose blood pressure (BP) was adequately controlled (<140/90 mm Hg) during the measurement year.	<ul> <li>The BP reading must occur on or after the date of the second diagnosis of hypertension.</li> <li>The date of service and BP reading must be recorded together.</li> <li>BP must be taken during an outpatient visit or a non-acute inpatient visit.</li> <li>If multiple BP measurements occur on the same date, report all blood pressures.</li> </ul>
Glycemic Status Assessment for Patients with Diabetes (GSD)	The percent of members 18 to 75 years of age whose most recent glycemic status (hemoglobin A1c [HbA1c] or glucose management indicator [GMI]) was at the following levels during the measurement year:  Compliant: HbA1c < 8  Not compliant: HbA1c ≥ to 8	Utilization of CPT II codes to indicate control will improve outcomes:  • HbA1c test <7% use code 3044F  • HbA1c test ≥7% and <8% use code 3051F  • HbA1c test ≥8% and ≤9 % use code 3052F  • HbA1c test >9% use code 3046F
Kidney Health Evaluation for Patients with Diabetes	The percentage of members 18-85 years of age with diabetes (type 1 and type 2) who received a kidney health evaluation, defined by an estimated glomerular filtration rate (eGFR) <i>and</i> a urine albumin-creatinine ratio (uACR), during the measurement year.	Both of the following during the measurement year on the same or different dates of service will result in compliance:  • At least one eGFR (Estimated Glomerular Filtration Rate Lab Test Value Set)  • At least one uACR identified by either of the following:  • Both a quantitative urine albumin test (Quantitative Urine Albumin Lab Test Value Set) and a urine creatinine test (Urine Creatinine Lab Test Value Set) with service dates four or less days apart. For example, if the service date for the quantitative urine albumin test was December 1 of the measurement year, then the urine creatinine test must have a service date on or between November 27 and December 5 of the measurement year.  • A uACR (Urine Albumin Creatinine Ratio Lab Test Value Set).
Eye Exam for Patients with Diabetes (EED)	The percent of members 18 to 75 years of age with diabetes (types 1 and 2) who had a retinal eye exam.	At a minimum, documentation in the medical record must include one of the following:  • A note or letter prepared by an ophthalmologist, optometrist, PCP, or other healthcare professional indicating that an ophthalmoscopic exam was completed by an eye care professional (optometrist or ophthalmologist), the date when the procedure was performed and the results.  • A chart or photograph indicating the date when the fundus photography was performed and one of the following:  - Evidence that an eye care professional (optometrist or ophthalmologist) reviewed the results.  - Evidence results were read by a qualified reading center that operates under the direction of a medical director who is a retinal specialist.

# Closing Gaps in Care in Pediatrics

### **Key Activities to Close Pediatric Gaps in Care**

- Give immunizations at any visit in addition to well-child visits. Provide access for sick and well care.
- Proactively reach out to patients and schedule a wellness visit.
- Complete pre-visit planning: pre-populate actionable information for provider to utilize at the time of the
  visit
- Update EMR documentation template to support closure of gaps and preventive screening.
- Send reminders to parents/guardians (texts, postcards, letters, portal notifications). Participate in the state's immunization registry (IRIS).

Measure	Measure Description
Immunizations for Adolescents (IMA)	The percentage of adolescents 13 years of age who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids, acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine by their 13th birthday. The measure calculates a rate for each vaccine and two combination rates.
Childhood Immunization Status (CIS)	The percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis; three polio; one measles, mumps and rubella; three haemophiles influenza type B; three hepatitis B, one chicken pox; four pneumococcal conjugate; one hepatitis A; and two or three rotavirus; and two influenza vaccines by their second birthday. The measure calculates a rate for each vaccine and three combination rates.
Child & Adolescent Well-Care Visits (WCV)	The percentage of members 3 to 21 years of age who had at least one comprehensive well-care visit with a primary care provider or an OB/GYN practitioner during the measurement year.
Well-Child Visits in the First 30 Months of Life (W30)	<ul> <li>The percentage of members who had the following number of well-child visits with a PCP during the last 15 months. The following rates are reported:</li> <li>Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: Six or more well-child visits spaced at least 14 days apart.</li> <li>Well-Child Visits for Age 15 Months—30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits spaced at least 14 days apart.</li> </ul>

# **CPT Category II Codes**

Category II codes do not have a relative value associated with them and are not reimbursable. Their value is in tracking and submitting the completion of preventive care and describing clinical components included in E&M or clinical services ensuring that providers receive credit for the care being provided.

- The code is a 5-character alpha-numeric code which always end with the character "F".
- CPT II codes close gaps in care supporting accurate outcome tracking.
- Facilitates internal tracking of patient preventive care completion.
- Reduces the need for administrative chart reviews and medical record requests by payers.
- If clinical and documentation requirements are met, there is no limitation on how often these
  codes can be submitted.

### Key Activities to Close Adult Gaps in Care

### Work with your EMR system vendor to add these codes into the practice management system.

 Inquire about automation. Some systems can automatically translate clinical data elements into CPT II codes and ensure these codes are included on the claim.

Develop workflows for clinical office staff, billers, and coders for proper code submission.

CPT II codes may be submitted on claims with other applicable codes. They are entered in the procedure code field, just like your regular CPT codes are billed.

 Check payer specific guidelines for submitting Category II codes. Some payers may require a professional service is performed on the date the Category II services are reported.

Verify the charge amount criteria with your EMR/Practice Management and Clearinghouse vendors. CPT II codes are typically entered with either a .00 or .01 charge amount.

HEDIS Measure Name and Documentation Guidelines	CPTII	CPT Category II Code Description	
	3074F	Most recent systolic blood pressure <130 mm Hg	
	3075F	Most recent systolic blood pressure 130-139 mm Hg	
Controlling High Blood Pressure (CBP)	3077F	Most recent systolic blood pressure >/=140 mm Hg	
	3078F	Most recent diastolic blood pressure <80 mm Hg	
	3079F	Most recent diastolic blood pressure 80-89 mm Hg	
	3080F	Most recent diastolic blood pressure >/=90 mm Hg	
Eye Exam for Patients with Diabetes (EED)	2022F	Dilated retinal eye exam with interpretation by an ophthalmologist or optometrist documented and reviewed; with evidence of retinopathy	
	2023F	Dilated retinal eye exam with interpretation by an ophthalmologist or optometrist documented and reviewed; without evidence of retinopathy	
	3044F	Most recent hemoglobin A1c (HbA1c) level less than 7.0%	
Hemoglobin A1c Control for Patients with	3046F	Most recent hemoglobin A1c level greater than 9.0%	
Diabetes (HBD)	3051F	Most recent hemoglobin A1c (HbA1c) level greater than or equal to 7.0% and less than 8.0%	
	3052F	Most recent hemoglobin A1c (HbA1c) level greater than or equal to 8.0% and less than or equal to 9.0%	
	1123F	Advance Care Planning discussed and documented advance care plan or surrogate decision maker documented in the medical record	
Advanced Care Planning (ACP)	1124F	Advance Care Planning discussed and documented in the medical record, patient did not wish or was not able to name a surrogate decision maker or provide an advance care plan	
	1157F	Advance care plan or similar legal document present in the medical record	
	1158F	Advance care planning discussion documented in the medical record	
Care for Older Adults (COA) Functional Status	1170F	Functional status assessed	
Care for Older Adults (COA) Medication List Care for Older Adults (COA) Medication Review	1159F	Medication list documented in medical record	
	1160F	Review of all medications by a prescribing practitioner or clinical pharmacist (sucl as, prescriptions, OTCs, herbal therapies, and supplements) documented in the medical record	
Care for Older Adults (COA) Pain Assessment	1125F	Pain severity quantified; pain present	
	1126F	Pain severity quantified; no pain present	
Transitions of Care (TRC)-Medication Reconciliation	1111F	Discharge medications reconciled with the current medication list in outpatient medical record	

# **Medication Adherence**

Definition of Adherence: The adherence percentage is calculated as the number of member-years of enrolled beneficiaries 18 years and older with a proportion of days covered (PDC) at 80 percent or higher across the delineated classes of medications during the measurement period (numerator) divided by the number of member-years of enrolled beneficiaries 18 years and older with at least two fills of corresponding medication(s) on unique dates of service during the measurement period (denominator).

### **Key Activities to Support Medication Adherence**

- When access to a pharmacy is a concern try mail order or home delivery options offered by the patient's insurance.
- Try at least 90-day supply of medications, many MA plans allow for 100-day fills.
- Encourage patients to work with their pharmacy on medication synchronization to allow all the patient's medications to be filled at the same time of the month.
- Inquire about pill box use, if patient is using ask "how many doses have you missed in the past week?" If the patient is not using a pill box, encourage use to help remember doses.
- Update the prescription with dosing changes to reflect accurate adherence.
- If a patient's chart states they are intolerant to statins, consider a rechallenge with a reduced dose of a different statin.
- For patients who have had muscle pain with a statin try a more hydrophilic statin such as rosuvastatin or pravastatin. Consider lower or less-frequent dosing and slowly up titrate the dose.
- For patients who prefer red yeast rice, inform them the supplement may contain a chemical that is identical to lovastatin and the FDA has issued warnings about taking this supplement due to lack of standardized preparation.
- When patients are concerned about reports of increased risk of dementia when taking statins, remind them there is no data to support this claim.
- If cost is a concern, use a generic statin. Most generic statins are very low cost, sometimes \$0 co-pay.
- When a patient is taking amlodipine, remember the drug interaction with simvastatin and prescribe a statin that does not interact such as atorvastatin or rosuvastatin.
- If a patient is unable to take a statin due to muscle pain or another contraindication, submit associated diagnosis code at least annually and it may exclude the patient from the measure.
- If cost is a concern, refer to the following ADA Standards of Medical Care page S116 for pharmacological approaches when cost is a major issue.
  - Standards of Care in Diabetes—2023 Abridged for Primary Care Providers. Clin Diabetes 2023;41:4–31 | Clinical Diabetes | American Diabetes Association (diabetes journals.org)

### **Medication Adherence Measures**

Measure	Adherence Measure Description: Members 18 years and older who adhere to their prescribed drug therapy
Medication Adherence for Cholesterol (Statins)	Numerator: The number of members 18 years and older who fill their prescribed statin cholesterol medications often enough to cover 80 percent or more of the time they are supposed to be taking the medication.  Denominator: The number of members 18 years and older with at least two statin cholesterol medication fills on unique dates of service during the measurement period.
Medication Adherence for Diabetes	Numerator: The number of members 18 years and older who fill their prescribed diabetes medications: biguanides, sulfonylureas, thiazolidinediones, DiPeptidyl Peptidase-4 (DPP-4) Inhibitors, GLP-1 Receptor Agonists, Meglitinides, and Sodium Glucose Cotransporter 2 (SGL-2) Inhibitors, often enough to cover 80 percent or more of the time they are supposed to be taking the medication.  Denominator: The number of members 18 years and older with at least two fills of diabetes medications on unique dates of service during the measurement period.
Medication Adherence for Hypertension (RAS antagonists)	Numerator: The number of members 18 years and older who fill their renin angiotensin system (RAS) antagonists often enough to cover 80 percent or more of the time they are supposed to be taking the medication.  Denominator: The number of members 18 years and older with at least two RAS antagonist medication fills on unique dates of service during the measurement period.

### **Statin Therapy**

Measure	Measure Description and Exclusions		
Statin Therapy for Patients with Cardiovascular (SPC)	The percentage of males 21-75 years of age and females 40-75 years of age during the measurement year, who were identified as having clinical atherosclerotic cardiovascular disease (ASCVD) and were dispensed at least one high-intensity or moderate-intensity statin medication during the measurement year.		
Exclusions:	To exclude patients who cannot tolerate statin medications, a claim MUST be submitted annually using the appropriate ICD-10-CM code. Only the codes listed below will exclude the patient from the SUPD measure. These codes are intended to close Star measure gaps and do not apply to payment or reimbursement. Only the codes listed below will exclude the patient from the SPC measure:		
	Condition	ICD-10-CM Exclusion Codes	
	Myalgia	M79.10-M79.12, M79.18	
	Myositis	M60.80, M60.811-M60.819, M60.821-M60.829, M60.831-M60.839, M60.841-M60.849, M60.851- M60.859, M60.861-M60.869, M60.871-M60.879, M60.88-M60.9	
	Myopathy	G72.0, G72.2, G72.9	
	Rhabdomyolysis	M62.82	
	Cirrhosis	K70.30, K70.31, K71.7, K74.3, K74.4, K74.5, K74.60, K74.69, P78.81	
	End-stage renal disease (ESRD) or dialysis	N18.5, N18.6, Z99.2	
	Pregnancy	Numerous >1k	
	Dialysis	90935, 90937, 90945, 90947, 90997, 90999, 99512	
	In vitro fertilization (IVF)	S4015, S4016, S4018, S4020, S4021	

### Statin Therapy for Patients with Diabetes (SUPD)

**Exclusions:** 

The percentage of members 40-75 years of age during the measurement year with diabetes who do not have clinical atherosclerotic cardiovascular disease (ASCVD) who were dispensed at least one statin medication of any intensity during the measurement year.

To exclude patients who cannot tolerate statin medications, a claim MUST be submitted annually using the appropriate ICD-10-CM code. Only the codes listed below will exclude the patient from the SUPD measure. These codes are intended to close Star measure gaps and do not apply to payment or reimbursement.

Condition	ICD-10 Exclusion Codes
End-stage renal disease (ESRD)	I12.0, I13.11, I13.2, N18.5, N18.6, N19, Z91.15, Z99.2
Cirrhosis	K70.30, K70.31, K71.7, K74.3, K74.4, K74.5, K74.60, K74.69
Pregnancy and/or Lactation	Numerous > 1k
Polycystic Ovarian Syndrome	E28.2
Pre-diabetes	R73.03
Other abnormal glucose	R73.09
Myopathy, drug induced*	G72.0
Myopathy, Other specified*	G72.89
Myositis, other*	M60.80, M60.819, M60.829, M60.839, M60.849, M60.859, M60.869, M60.879
Myositis, unspecified*	M60.9
Rhabdomyolysis*	M62.82

<sup>\*</sup>The condition the code refers to does not necessarily need to occur in the same year the code was billed. The member's medical chart should reflect 'history of.'

### **Copyright and Content Utilization Notices**

This performance measure guidebook may include copyrighted material as referenced. The use of this material is specifically intended to provide definition and understanding on what measures are included and how the measures are defined for calculation and benchmarking purposes. Use of these copyrighted materials other than for the purposes specified herein is strictly prohibited. Below are references for copyright owner requirements.

### American Diabetes Association. (2023).

Standards of Care in Diabetes – 2023 Abridged for Primary Care Providers. *Clinical Diabetes*, 41(1), 4–31 https://doi.org/10.2337/cd23-as01

### American Medical Association (AMA) – Current Procedural Terminology (CPT®)

CPT is a registered trademark of the American Medical Association. U.S. government rights.

The five-character codes included in the 2024 Provider Performance Guide are obtained from Current Procedural Terminology (CPT), copyright 2023 by the American Medical Association (AMA). CPT is developed by the AMA as a listing of descriptive terms and five character identifying codes and modifiers for reporting medical services and procedures.

The responsibility for the content of the 2024 Provider Performance Guide is with St. Luke's Health Partners and no endorsement by the AMA is intended or should be implied. The AMA disclaims responsibility for any consequences or liability attributable or related to any use, non-use, or interpretation of information contained in 2024 Provider Performance Guide. Fee schedules, relative value units, conversion factors and/or related components are not assigned by the AMA, are not part of CPT, and the AMA is not recommending their use. The AMA does not directly or indirectly practice medicine or dispense medical services. The AMA assumes no liability for data contained or not contained herein. Any use of CPT outside of the 2024 Provider Performance Guide should refer to the most-recent Current Procedural Terminology, which contains the complete and most up-to-date listing of CPT codes and descriptive terms.

This product includes CPT that is commercial technical data, which was developed exclusively at private expense by the American Medical Association, 330 North Wabash Avenue, Chicago, Illinois 60611. The AMA does not agree to license CPT to the federal government based on the license in FAR 52.227-14 (Data Rights – General) and DFARS 252.227-7015 (Technical Data – Commercial Items) or any other license provision. The AMA reserves all rights to approve any license with any federal agency.

### American Hospital Association (AHA) - Uniform Billing (UB-04®)

Copyright 2024, the American Hospital Association, Chicago, Illinois.

Reproduced with permission. No portion of the AHA copyrighted materials contained within this publication may be copied without the express written consent of the AHA. Making copies or utilizing the UB-04 content, including the codes and/or descriptions, for internal purposes, resale and/or to be used in any product or publication; creating any modified or derivative work of the UB-04 Manual and/or codes and descriptions; and/or making any commercial use of UB-04 Manual or any portion thereof, including the codes and/or descriptions, is only authorized with an express license from the American Hospital Association. To license the electronic data file of UB-04 Data Specifications, contact Tim Carlson at 312-893-6816.

### Milliman MedInsight®

Milliman MedInsight is owned by Milliman® and we leverage their data and analytics solution to inform our benchmarking process for select utilization measures. SLHP has permission from Millman MedInsight to base our benchmarks off Milliman MedInsight analytics, which is copyrighted material, for the purposes specified herein.

# National Committee for Quality Assurance (NCQA) – Health Effectiveness Data and Information Set (HEDIS®)

Content reproduced with permission from HEDIS MY 2024, Volume 2: Technical Specifications for Health Plans. HEDIS is a registered trademark of NCQA.

HEDIS measures and specifications are not clinical guidelines and do not establish a standard of medical care. NCQA makes no representations, warranties, or endorsement about the quality of any organization or physician that uses or reports performance measures and NCQA has no liability to anyone who relies on such measures or specifications. Anyone desiring to use or reproduce the materials without modification for a quality improvement non-commercial purpose may do so without obtaining any approval from NCQA. All commercial uses must be approved by NCQA and are subject to a license at the discretion of NCQA.

Limited proprietary coding is contained in the measure specifications for convenience. Users of the proprietary code sets should obtain all necessary licenses from the owners of these code sets. NCQA disclaims all liability for use or accuracy of any coding contained in the specifications.

To purchase copies of this publication, including the full measures and specifications, contact NCQA Customer Support at 888-275-7585 or visit ncqa.org/publications.

### Regenstrief Institute - Logical Observation Identifier Names and Codes (LOINC®)

The LOINC codes, LOINC Table (regardless of format), LOINC Table Core, LOINC Release Notes, LOINC Changes File, and LOINC Users' Guide are copyright 1995-2023, Regenstrief Institute, Inc. and the Logical Observation Identifiers Names and Codes (LOINC) Committee. All rights reserved.

This material contains content from LOINC (<u>loinc.org</u>). The LOINC Table, LOINC Table Core, LOINC Panels and Forms File, LOINC Answer File, LOINC Part File, LOINC Group File, LOINC Document Ontology File, LOINC Hierarchies, LOINC Linguistic Variants File, LOINC/RSNA Radiology Playbook, and LOINC/IEEE Medical Device Code Mapping Table are copyright 1995-2023, Regenstrief Institute, Inc. and the Logical Observation Identifiers Names and Codes (LOINC) Committee and is available at no cost under the license at <u>loinc.org/license</u>.

# National Center for Health Statistics (NCHS) – International Classification of Diseases, 10th Revision, Clinical Modification (ICD-10-CM)

ICD-10-CM is a clinical modification of ICD-10<sup>®</sup> that was developed by the National Center for Health Statistics (NCHS), under authorization by the World Health Organization (WHO). ICD-10 is copyrighted by WHO, which owns and publishes the classification.

WHO has authorized development of an adaptation of ICD-10 for use in the United States for U.S. government purposes. All material appearing in NCHS publications, unless otherwise stated, is in the public domain and may be reproduced or copied without permission; citation as to source, however, is appreciated. Occasionally, copyrighted materials are used in NCHS publications and cannot be further reproduced without permission of the copyright holder. These materials are identified as such in the publication.

### Systematized Nomenclature of Human and Veterinary Medicine (SNOMED®)

"SNOMED" and "SNOMED CT" are registered trademarks of the International Health Terminology Standards Development Organization (IHTSDO).